

## Customer Testimonial

To whom it may concern

### **Melpro Developments Reference - Ayers House**

Melpro Developments were engaged to carry-out Works to our single storey terrace in Richmond in 2008. By this time the terrace was in great need of an upgrade and was beyond accommodating our family.

The Works comprised the demolition of the rear half of the terrace [with only the party wall remaining in this area], the construction of a new open-plan ground floor living area, kitchen, bathroom and staircase, and new second storey comprising a bedroom and study and scope for an ensuite. The Works were constructed predominately of light-weight and steel construction with ground slab with timber floorboards over. Exterior walls were render finished; the new hip roof was clad with steel [corrugated] sheeting. No Works were carried out to the front portion of the terrace. Works to this area have been relegated to Stage 2.

Overall the Works went well and we were happy with the end result; and happy to move back in to our 'new' home. As with every Build, hiccups were encountered - fortunately we experienced nothing too substantial. Delays occurred due to the extreme heat of Jan/Feb. 2009 and the associated fire/s, plus our joiner obtained an injury; overall delays were broadly beyond the control of Melpro Developments.

We had not worked with Melpro Developments before, and engaged the company based mainly on our preliminary communications with Tim & Darren at Tender Stage and follow-up of Reference/s. During the Build we worked mainly with Darren [site] + Tim [admin.]; they were consistently responsive - a great comfort to any property owner/client.

If you would like to discuss further, we would be happy to oblige.

Yours Sincerely

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Architect + Heritage Consultant

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